



Not all medical alert services are the same. When choosing a medical alert service, it is important to know the differences between the services being offered and the types of provides that are available. You want to be sure that you are using the most dependable equipment and have the most experienced team answering your call for help. This is a quick guide to help you differentiate between the companies that are out there.

Things to ask or consider:

PHILIPS
Lifeline Other

Sends local hospital staff person to help demonstrate and set up the system in your home.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1-2 business day turn around to have the equipment set up and activated in your home.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sends personalized support based on your described needs during an emergency and provides more than typical home security monitoring.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The response call center and its staff is company owned and operated in the United States.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Calls are answered live by the company's dedicated Personal Response Associates who receive extensive training and recertification on an annual basis.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The company response center has the ability to respond with over 170 language needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
No long-term contracts required. Service is paid for on a monthly basis for as long as you need it.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
No hidden costs or the need to buy the equipment.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Offers a fall detection system.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Provides a system that does not require a phone line.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Immediate notification to family members when an incidence has occurred.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The company assembles its products in the United States and all equipment is FDA approved.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Equipment has self-checking capability and will send notification if parts need replacement.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Equipment is designed to be user-friendly for persons who are hearing and/or vision impaired.	<input checked="" type="checkbox"/>	<input type="checkbox"/>